

## Bristol Credit Union (BCU) Members' Forum (BCUMF) Meeting notes

<i>Date</i>	<i>Time</i>	<i>Location</i>
Thursday 17 <sup>th</sup> October 2017	18:30pm – 20.30pm	2 York Court, Upper York Street
<p><b>Present:</b> Avril Marshall(AM) – BCU Member and Member Forum Co-Chair            Craig Marshall - BCU Member and Member Forum Co-Chair            Trevor Henley-Edwards (TH) – BCU Member            Kate Hanks (KH) – BCU Member &amp; BCU Deputy CEO</p>		
		<b>CC</b>
<p><b>Apologies:</b>            Helen Clark            Janet Wilkinson            Elaine Ashley            Rahana Davies            Tony Saunders            Anthony Waterhouse            Andrew Barnes</p>		<p>Board of Directors            BCU Membership via website</p>
<i>Agenda</i>		
<ol style="list-style-type: none"> <li>1. Welcome and Introductions</li> <li>2. Suggestions for a venue for the 2018 Annual General Meeting (AGM)</li> <li>3. Any Other Business</li> </ol>		
<i>Agenda Item</i>	<i>Discussion Points</i>	
2.	<p>Discussion on the 2018 AGM venue.            What's the measure of success, is it how many members attend or what did attendees think of it? The AGM in 2017 was felt to have had good attendance, a positive feeling of engagement and that the Board were held to account appropriately.            Several options for venues were discussed:</p> <ul style="list-style-type: none"> <li>• <b>Shirehampton Public Hall</b> <ul style="list-style-type: none"> <li>○ It meets the criteria, availability in evenings. PA and kitchen facilities</li> <li>○ Public transport – train and bus – and free on street parking</li> </ul> </li> </ul>	

	<ul style="list-style-type: none"> <li>• <b>City Hall</b> <ul style="list-style-type: none"> <li>○ The Writing Room and it is central Bristol. Community charge is £75 per hour</li> </ul> </li> <li>• <b>Friends Meeting House Bath</b> <ul style="list-style-type: none"> <li>○ The Upper Hall would be large enough</li> </ul> </li> </ul> <p>Additional venues were discussed</p> <ul style="list-style-type: none"> <li>• Barton Hill Settlement – it was agreed that had been a good venue for a previous AGM</li> <li>• Port of Bristol Authority – deemed too large</li> <li>• Malcom X Centre</li> <li>• Hamilton House</li> </ul> <p>All agreed it was time for a change and to vary the venue each year to different areas in the common bond area, including Bath</p> <p>The group considered Shirehampton Public Hall to be the preferred option and would forward this to the Board for discussion.</p>
3.	<p><u>Other topics including Forum meetings</u></p> <ul style="list-style-type: none"> <li>• Make sure there are posters in the branch advertising the next meeting</li> <li>• Discussion about other ways to promote, such as emails and the importance that every member interaction should involve updating contact details.</li> <li>• Discussion on how changes to the way information can be stored and used with the new General Data Protection Regulation (GDPR) which will apply from 25 May 2018</li> <li>• Discussion about whether BCU might develop some provision for the business market, small businesses need services they are not getting from High Street banks</li> <li>• Future meetings – would like the Board to suggest discussion topics for the forum, hopefully developing more of a connection.</li> </ul>
<p style="text-align: center;">Next meeting on Thursday 30<sup>th</sup> November 2017</p> <p style="text-align: center;"><u>Dates of future meetings:</u>  Tuesday 23<sup>rd</sup> January 2018  Thursday 22<sup>nd</sup> March 2018  Tuesday 22<sup>nd</sup> May 2018 – to be held in Bath  Thursday 12<sup>th</sup> July 2018  Tuesday 18<sup>th</sup> September 2018</p>	