

GREAT WESTERN CREDIT UNION LIMITED

ANNUAL REPORT AND FINANCIAL STATEMENTS

FOR THE YEAR ENDED 30 SEPTEMBER 2023

Registration No. 213583

## **CREDIT UNION INFORMATION**

FCA number 213583

Registered Society number IP000597

**Directors** L Ryden

J Cairns S Davies D Lindsay S Taylor P Kellett

P Jones (Appointed 20 July 2023)

Secretary P Kellett

Registered office 2 York Court

Upper York Street

Bristol BS2 8QF

Auditor Alexander Sloan Accountants and Business Advisers

180 St Vincent Street

Glasgow G2 5SG

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### **DIRECTORS' REPORT**

#### FOR THE YEAR ENDED 30 SEPTEMBER 2023

The Directors present their annual report and financial statements for the year ended 30 September 2023.

#### **Principal activity**

Great Western Credit Union (GWCU) works to increase the financial wellbeing of our communities through delivering affordable financial services which significantly reduce costs for beneficiaries, reducing or removing the 'poverty premium' where that might apply, and increasing the amount of wealth retained and circulated in our communities so that we can also contribute to our economic regeneration and development.

We have some objects set out in law:

- 1. The promotion of thrift;
- 2. The creation of sources of credit:
- 3. The use and control of members' savings for their mutual benefit; and
- 4. The training and education of members in the wise use of money.

The Board has also adopted two further objectives:

- To contribute towards the alleviation of poverty within the community; and
- To contribute towards the economic regeneration of the community.

Our strategy to achieve these aims is to work with communities across the West of England to provide excellent, accessible financial products and services along with engaging training and education, as well as support for community development through social investment.

The credit union is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority.

### Financial review

The results for the year are set out on page 7.

During the year GWCU lent £9.1m to our members, an 18% increase on the previous year, and at the end of the year our net loan book stood at £8.7m. Loan applications have been growing and there is very high demand from the community. Savings deposits from members decreased by 9% from £11.1m to £10.1m.

Over the year, we made an operating loss of £875,000 which represents our continued investment in growing the credit union. As a result of our increased lending, interest income grew by 10% to £1.6m. Despite the increased loan book, arrears fell, and the cost of providing for impaired loans remained about the same as last year.

The Capital/Assets and Liquidity ratios remain significantly above PRA benchmarks.

During the financial year we launched a public bond offer, allowing our supporters to invest in GWCU's future. This raised over £980,000 of which £700,000 is included in this financial year. We also received £250,000 of investment from Fair4All Finance.

Over the next two financial years, we will continue to invest in the future, planning to spend more than we earn, and aiming to breakeven from September 2026.

## **DIRECTORS' REPORT (CONTINUED)**

### FOR THE YEAR ENDED 30 SEPTEMBER 2023

#### **Directors**

The Directors who held office during the year and up to the date of signature of the financial statements were as follows:

L Ryden

C Coyne (Resigned 8 March 2023)

J Cairns S Davies

J Bailey-Watson (Resigned 25 November 2022)

D Lindsay S Taylor P Kellett

P Jones (Appointed 20 July 2023)

Great Western Credit Union (GWCU) is a Credit Union under the Credit Union Act 1979, and the Co-operative and Community Benefit Societies Act 2014. Its Directors are recruited from the membership of the Credit Union, from contact with other local organisations and networks and through Directors' own networks. All Directors must be (or become) a member of GWCU, and all Directors are volunteers.

Directors are elected by members at the Annual General Meeting or, if a vacancy arises during the year, co-opted by the Board and then subject to election at the next AGM. All prospective Directors are subject to appropriate due diligence in order to ensure that they are 'fit and proper' to be a Director of a regulated Credit Union. New Directors undergo a thorough induction and are mentored by existing Directors. Members agree the Rule Book that is the governing document for GWCU.

Directors are responsible for setting the strategy and ensuring that it is implemented successfully. They have oversight of the activities put in place by staff to implement the strategy and they are responsible for agreeing the annual plans and budgets with the CEO and staff team. They provide oversight and challenge in ensuring that those plans are met and that budgets are adhered to.

The Directors are also responsible for agreeing the Policies that apply to the governance and operation of the Credit Union, and the schedule of delegation which sets out the powers and responsibilities of the CEO and staff team. The staff team is responsible for the day-to-day operation of GWCU, including all loan decision-making and the implementation of the Board's Policies. The staff team is responsible for ensuring that risk is managed within the agreed risk appetite and Policy statements, and that regulatory compliance is maintained.

The key management person of the Credit Union is the CEO and pay for this position is recommended by the People Committee to the Board, and then agreed by the Board as a whole. The CEO sets the pay and conditions for all other staff.

The Board would like to acknowledge its continued appreciation of all the Credit Union staff, volunteers and members' forum for their dedication, hard work and support over the last year.

## Compliance statement

Under the Prudential Regulation Authority rulebook the Board of Directors must report to the members at the Annual General Meeting on certain areas of compliance within the credit union. The credit union is therefore pleased to report that during the year the credit union has been in compliance with:

- Depositor Protection Rules 11, 12, 14 and the requirements of rule 15 that relate to rule 11; and
- PRA Credit Union Rule 2.10 (fidelity bond insurance requirements); and:
- The requirements of compliance under the PRA "additional activities".

### Principal risks and uncertainties

The main financial risks of the credit union are set out in the notes to the financial statements.

## **DIRECTORS' REPORT (CONTINUED)**

#### FOR THE YEAR ENDED 30 SEPTEMBER 2023

#### Statement of Directors responsibilities

The Directors are responsible for preparing the annual report and the financial statements in accordance with applicable law and regulations.

Legislation requires the Directors to prepare financial statements for each financial year. Under that law the Directors have elected to prepare the financial statements in accordance with United Kingdom Generally Accepted Accounting Practice (United Kingdom Accounting Standards and applicable law). Under the Credit Union Act 1979 and the Co-operative and Community Benefit Societies Act 2014 the Directors must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the credit union and of the surplus or deficit of the credit union for that period. In preparing these financial statements, the Directors are required to:

- select suitable accounting policies and then apply them consistently;
- make judgements and accounting estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the credit union will continue in business.

The Directors are responsible for keeping adequate accounting records that are sufficient to show and explain the credit union's transactions and disclose with reasonable accuracy at any time the financial position of the credit union and enable them to ensure that the financial statements comply with the Credit Union Act 1979 and the Cooperative and Community Benefit Societies Act 2014. Directors are also responsible for safeguarding the assets of the credit union and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

#### Statement of disclosure to auditor

So far as each person who was a Director at the date of approving this report is aware, there is no relevant audit information of which the credit union's auditor is unaware. Additionally, the Directors individually have taken all the necessary steps that they ought to have taken as Directors in order to make themselves aware of all relevant audit information and to establish that the credit union's auditor is aware of that information.

#### **Auditor**

A resolution for the re-appointment of Alexander Sloan as auditors of the credit union is to be proposed at the forthcoming Annual General Meeting.

By order of the board

P Kellett

Secretary 19/2/2024

Date: .....

### INDEPENDENT AUDITOR'S REPORT

#### TO THE MEMBERS OF GREAT WESTERN CREDIT UNION LIMITED

#### Opinion

We have audited the financial statements of Great Western Credit Union Limited (the 'credit union') for the year ended 30 September 2023 which comprise the revenue account, the statement of comprehensive income, the balance sheet, the statement of changes in equity, the statement of cash flows and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including FRS 102 *The Financial Reporting Standard applicable in the UK and Republic of Ireland* (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the credit union's affairs as at 30 September 2023 and of its surplus or deficit for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Credit Union Act 1979 and the Co-operative and Community Benefit Societies Act 2014.

#### **Basis for Opinion**

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the *Auditor's responsibilities for the audit of the financial statements* section of our report. We are independent of the credit union in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

### Conclusions relating to going concern

In auditing the financial statements, we have concluded that the Directors' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the credit union's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the Directors with respect to going concern are described in the relevant sections of this report.

## Other information

The other information comprises the information included in the annual report other than the financial statements and our auditor's report thereon. The Directors are responsible for the other information contained within the annual report. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon. Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit, or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

## Opinions on other matters prescribed by the Co-operative and Community Benefit Societies Act 2014

In our opinion, based on the work undertaken in the course of our audit:

- the information given in the strategic report and the Directors' report for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the strategic report and the Directors' report have been prepared in accordance with applicable legal requirements.

## INDEPENDENT AUDITOR'S REPORT (CONTINUED)

### TO THE MEMBERS OF GREAT WESTERN CREDIT UNION LIMITED

#### Matters on which we are required to report by exception

We have nothing to report in respect of the following matters where the Co-operative and Community Benefit Societies Act 2014 requires us to report to you if, in our opinion:

- proper books of account have not been kept by the credit union in accordance with the requirements of the legislation; or
- a satisfactory system of control over transactions has not been kept by the credit union in accordance with the requirements of the legislation; or
- the Revenue Account and Balance Sheet are not in agreement with the books of account of the credit union; or
- we have not received all the information and explanations we require for our audit.

### **Responsibilities of Directors**

As explained more fully in the Directors' responsibilities statement, the Directors are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the Directors determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error. In preparing the financial statements, the Directors are responsible for assessing the credit union's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Directors either intend to liquidate the credit union or to cease operations, or have no realistic alternative but to do so.

#### Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud, is detailed below.

### Extent to which the audit was considered capable of detecting irregularities, including fraud

Our approach to identifying and assessing the risks of material misstatement in respect of irregularities, including fraud and non-compliance with laws and regulations, was as follows:

- the engagement partner ensured that the engagement team collectively had the appropriate competence, capabilities and skills to identify or recognise non-compliance with applicable laws and regulations;
- we identified the laws and regulations applicable to the credit union through discussions with directors and other management, and from our wider knowledge and experience of the sector;
- we focused on specific laws and regulations which we considered may have a direct material effect on the financial statements or the operations of the credit union, including Corporate and Community Benefit Society legislation and taxation legislation.
- we assessed the extent of compliance with the laws and regulations identified above through making enquiries of management and inspecting legal correspondence; and
- identified laws and regulations were communicated within the audit team regularly and the team remained alert to instances of non-compliance throughout the audit.

We assessed the susceptibility of the credit union's financial statements to material misstatement, including obtaining an understanding of how fraud might occur, by:

- making enquiries of management as to where they considered there was susceptibility to fraud, their knowledge of actual, suspected and alleged fraud;
- considering the internal controls in place to mitigate risks of fraud and non-compliance with laws and regulations.

# INDEPENDENT AUDITOR'S REPORT (CONTINUED) TO THE MEMBERS OF GREAT WESTERN CREDIT UNION LIMITED

#### Extent to which the audit was considered capable of detecting irregularities, including fraud

To address the risk of fraud through management bias and override of controls, we:

- performed analytical procedures to identify any unusual or unexpected relationships;
- · tested journal entries to identify unusual transactions;
- assessed whether judgements and assumptions made in determining the accounting estimates set out in Note 2 were indicative of potential bias:
- investigated the rationale behind significant or unusual transactions.

In response to the risk of irregularities and non-compliance with laws and regulations, we designed procedures which included, but were not limited to:

- · agreeing financial statement disclosures to underlying supporting documentation;
- · reading the minutes of meetings of those charged with governance;
- · enquiring of management as to actual and potential litigation and claims; and
- reviewing correspondence with PRA, FCA and HMRC.

There are inherent limitations in our audit procedures described above. The more removed that laws and regulations are from financial transactions, the less likely it is that we would become aware of non-compliance. Auditing standards also limit the audit procedures required to identify non-compliance with laws and regulations to enquiry of the directors and other management and the inspection of regulatory and legal correspondence, if any.

Material misstatements that arise due to fraud can be harder to detect than those that arise from error as they may involve deliberate concealment or collusion.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at: http://www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditor's report.

## Use of our report

This report is made solely to the credit union's members, as a body, in accordance with the Co-operative and Community Benefit Societies Act 2014. Our audit work has been undertaken so that we might state to the credit union's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the credit union and the credit union's members as a body, for our audit work, for this report, or for the opinions we have formed.

Alexander Sloan	
	21/2/2024
Alexander Sloan	
Accountants & Business Advisers	
Statutory Auditor	180 St Vincent Street
	Glasgow
	G2 5SG

## **REVENUE ACCOUNT**

## FOR THE YEAR ENDED 30 SEPTEMBER 2023

	Notes	<b>2023</b> £	2022 £
Loan interest receivable and similar income Interest payable and similar charges	3 4	1,597,598 (107,711)	1,456,905 (101,035)
Net interest receivable		1,489,887	1,355,870
Fees and commissions receivable	5 6	192,703	245,743
Fees and commissions payable  Net fees and commissions	O	(63,662) ———————————————————————————————————	(56,672) ————————————————————————————————————
Other operating income	7	97,260	28,371
Administrative expenses Depreciation and amortisation	8	(1,499,566) (146,533)	(1,389,467) (198,733)
Other operating expenses Impairment on loans for bad and doubtful debts	9 16	(114,362) (819,083)	(87,993) (819,771)
(Deficit) before taxation		(863,356)	(922,652)
Corporation tax	13	(11,519)	(5,144)
Deficit for the year		(874,875) ———	(927,796) ———

The Revenue Account has been prepared on the basis that all operations are continuing operations. The notes on pages 12 to 30 form an integral part of these financial statements.

# STATEMENT OF COMPREHENSIVE INCOME FOR THE YEAR ENDED 30 SEPTEMBER 2023

	Notes	2023 £	2022 £
Deficit for the year		(874,875)	(927,796)
•			===
Other comprehensive income			
Revaluation of tangible fixed assets		66,353	13,371
Tax relating to other comprehensive income		(12,033)	(468)
Other comprehensive income for the year		54,320	12,903
Total comprehensive loss for the year		(820,555)	(914,893)

## **BALANCE SHEET**

## AS AT 30 SEPTEMBER 2023

		2023	2022
	Notes	£	£
Assets			
Cash and balances at central banks	14	765	8,731
Loans and advances to banks	14	3,261,494	5,375,975
Loans and advances to customers	15	8,726,837	7,427,732
Investments	17	1	1
Intangible assets	18	85,050	147,258
Tangible assets	19	750,545	696,803
Other receivables	20	99,271	61,212
Prepayments		69,070	75,901
Total assets		12,993,033	13,793,613
Liabilities and reserves			
Customer accounts	21	10,149,384	11,119,949
Other liabilities	22	222,772	248,467
Deferred income	24	64,713	55,073
Managed funds		1,051,368	1,049,772
Provisions for liabilities	27	84,817	72,785
Subordinated loans	23	3,071,529	2,078,562
		14,644,583	14,624,608
General reserve	32	(1,982,993)	(1,111,353)
Revaluation reserve	32	306,143	255,058
Deferred shares	32	25,300	25,300
Total reserves		(1,651,550)	(830,995)
Total liabilities and reserves		12,993,033	13,793,613

Lewis Ryden L Ryden

Director

Denis Lindsay D Lindsay

D Lindsay

P Kellett

**Secretary** 

# STATEMENT OF CHANGES IN EQUITY FOR THE YEAR ENDED 30 SEPTEMBER 2023

	Revaluation Reserve £	General Reserve £	Total £
Balance at 1 October 2021	250,244	(191,646)	58,598
Year ended 30 September 2022: Deficit for the year Other comprehensive income:		(927,796)	(927,796)
Revaluation of tangible fixed assets	13,371	-	13,371
Tax relating to other comprehensive income	(468)	-	(468)
Other movements	(8,089)	8,089	-
Balance at 30 September 2022	255,058	(1,111,353)	(856,295)
Year ended 30 September 2023:			
Deficit for the year	-	(874,875)	(874,875)
Revaluation of tangible fixed assets	66,353	-	66,353
Tax relating to other comprehensive income	(12,033)	-	(12,033)
Other movements	(3,235)	3,235	
Balance at 30 September 2023	306,143	(1,982,993) ———	(1,676,850) ———

# STATEMENT OF CASH FLOWS FOR THE YEAR ENDED 30 SEPTEMBER 2023

			2023		2022
Cook flows from anausting activities	Notes	£	£	£	£
Cash flows from operating activities Deficit for the period			(874,875)		(927,796)
Depreciation and amortisation	10	146,533	(074,073)	142,808	(921,190)
•	13	11,519		5,144	
Corporation tax expenses Provision movement	16	835,256		878,229	
Interest income on loans	3	(1,549,720)		(1,429,763)	
Distribution on members shares	4	16,486		31,966	
			(539,926)		(371,616)
Working capital adjustments					
Change in other receivables and		(0.4.000)		0.400	
prepayments		(31,228)		3,403	
Change in other liabilities		(32,055)		30,908	
Change in deferred income		11,236		(218,614)	
			(52,047)		(184,303)
Cash flows from changes in operating assets and liabilities					
Loan repayments less loans advanced	15	(584,641)		56,712	
Customer balance cash movement	10	(987,051)		(27,477)	
Movement on funds on deposit	14	224,873		(483,267)	
Movement on funds on deposit	14			(403,207)	
			(1,346,819)		(454,032)
Corporation tax paid			(5,159)		(2,121)
·					
Net cash flow from operating activities			(2,818,826)		(1,939,868)
Investing activities					
Cash acquired on acquisition		-		620,740	
Purchase of intangible assets	18	(51,480)		(64,980)	
Purchase of tangible fixed assets	19	(20,235)		(28,498)	
The contract of taning tane and a contract					
Net cash (used in)/generated from investing			(74.745)		F07 000
activities			(71,715)		527,262
Financing activities					
Cash movement on subordianted loans		992,967		602,291	
Net cash generated from financing activities			992,967		602,291
400.71000					
Net decrease in cash and cash equivalent	ts		(1,897,574)		(810,315)
Cash and cash equivalents at beginning of y	ear		3,032,623		3,842,938
Cash and cash equivalents at end of year	35		1,135,049		3,032,623
•			=======================================		=====

# NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 SEPTEMBER 2023

#### 1 Accounting policies

#### **Background information**

Great Western Credit Union Ltd is a society established under the Co-operative and Community Benefit Societies Act 2014, operating as a Credit Union under the Credit Unions Act 1979.

Great Western Credit Union is authorised by the Prudential Regulation Authority and is regulated by the Financial Conduct Authority and the Prudential Regulation Authority under the provisions of the Financial Services and Markets Act 2000.

#### 1.1 Accounting convention

These financial statements have been prepared in accordance with FRS 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland" ("FRS 102") and the requirements of the Co-operative and Community Benefit Societies Act 2014.

The financial statements are prepared in sterling, which is the functional currency of the credit union. Monetary amounts in these financial statements are rounded to the nearest pound.

The financial statements have been prepared under the historical cost convention, modified to include the revaluation of freehold properties and to include investment properties and certain financial instruments at fair value. The principal accounting policies adopted are set out below.

#### 1.2 Business combinations

Acquisitions of other credit unions are conducted through transfer of engagements.

The cost of a business combination is the fair value at the acquisition date of the assets given, equity instruments issued and liabilities incurred or assumed, plus costs directly attributable to the business combination. The excess of the fair value of the identifiable assets, liabilities and contingent liabilities acquired over the shares issued to the transferring members is recognised as negative goodwill.

Negative goodwill is recorded as an intangible asset within the Balance Sheet and then amortised as the non-cash assets acquired are realised in line with FRS 102.

### 1.3 Going concern

The directors of Great Western Credit Union believe going concern is appropriate despite a mismatch in the maturity analysis of subscribed capital & deposits and loans to members because the inherent nature of a credit union's operations requires this risk to be accepted. The mismatch in the maturity analysis is managed through careful monitoring of historical experience of demand for withdrawals and loan disbursements, and the maintenance of a prudent liquidity buffer.

The credit union has prepared financial projections taking into account the expected impact that the current economic conditions may have on the credit union's financial reserves. While it is unknown how long the current economic conditions will last or the extent of the impact on the economy, at the time of approving the financial statements, the Directors have a reasonable expectation that the credit union has adequate resources to continue in operational existence for the foreseeable future. Thus, the Directors continue to adopt the going concern basis of accounting in preparing the financial statements.

#### 1.4 Income

Fees and charges receivable either arise in connection with a specific transaction, or accrue evenly over the year. Income relating to individual transactions is recognised when the transaction is complete.

Interest receivable on loans to members and bank interest are recognised using the effective interest rate basis and are calculated and accrued on a daily basis.

## NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 30 SEPTEMBER 2023

#### 1 Accounting policies

(Continued)

#### 1.5 Intangible fixed assets - goodwill

Negative Goodwill represents the excess of the fair value of net assets acquired over the cost of acquisitionn. It is initially recognised as a negative asset in the Balance Sheet. As the non-cash assets acquired are realised the negative goodwill is released to the Revenue Account.

#### 1.6 Intangible fixed assets

Intangible assets acquired separately from a business are recognised at cost and are subsequently measured at cost less accumulated amortisation and accumulated impairment losses.

Intangible assets acquired on business combinations are recognised separately from goodwill at the acquisition date where it is probable that the expected future economic benefits that are attributable to the asset will flow to the entity and the fair value of the asset can be measured reliably; the intangible asset arises from contractual or other legal rights; and the intangible asset is separable from the entity.

Amortisation is recognised so as to write off the cost or valuation of assets less their residual values over their useful lives on the following bases:

Software 3 years straight line

#### 1.7 Tangible fixed assets

Tangible fixed assets are initially measured at cost and subsequently measured at cost or valuation, net of depreciation and any impairment losses.

Depreciation is recognised so as to write off the cost or valuation of assets less their residual values over their useful lives on the following bases:

Leasehold land and buildings 100 years straight line
Fixtures and fittings 15% reducing balance
Computer equipment 3-20 years straight line

The gain or loss arising on the disposal of an asset is determined as the difference between the sale proceeds and the carrying value of the asset, and is credited or charged to profit or loss.

#### 1.8 Impairment of fixed assets

At each reporting period end date, the credit union reviews the carrying amounts of its tangible and intangible assets to determine whether there is any indication that those assets have suffered an impairment loss. If any such indication exists, the recoverable amount of the asset is estimated in order to determine the extent of the impairment loss (if any). Where it is not possible to estimate the recoverable amount of an individual asset, the credit union estimates the recoverable amount of the cash-generating unit to which the asset belongs.

Recoverable amount is the higher of fair value less costs to sell and value in use. In assessing value in use, the estimated future cash flows are discounted to their present value using a pre-tax discount rate that reflects current market assessments of the time value of money and the risks specific to the asset for which the estimates of future cash flows have not been adjusted.

If the recoverable amount of an asset (or cash-generating unit) is estimated to be less than its carrying amount, the carrying amount of the asset (or cash-generating unit) is reduced to its recoverable amount. An impairment loss is recognised immediately in the revenue account, unless the relevant asset is carried at a revalued amount, in which case the impairment loss is treated as a revaluation decrease.

# NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 30 SEPTEMBER 2023

#### 1 Accounting policies

(Continued)

Recognised impairment losses are reversed if, and only if, the reasons for the impairment loss have ceased to apply. Where an impairment loss subsequently reverses, the carrying amount of the asset (or cash-generating unit) is increased to the revised estimate of its recoverable amount, but so that the increased carrying amount does not exceed the carrying amount that would have been determined had no impairment loss been recognised for the asset (or cash-generating unit) in prior years. A reversal of an impairment loss is recognised immediately in the revenue account, unless the relevant asset is carried at a revalued amount, in which case the reversal of the impairment loss is treated as a revaluation increase.

#### 1.9 Cash at bank and in hand

Cash at bank and in hand are basic financial assets and include cash in hand, deposits held at call with banks and other short-term liquid investments with original maturities of less than 3 months.

#### 1.10 Financial instruments

The credit union has elected to apply the provisions of Section 11 'Basic Financial Instruments' and Section 12 'Other Financial Instruments Issues' of FRS 102 to all of its financial instruments. Financial instruments are recognised in the credit union's balance sheet when the credit union becomes party to the contractual provisions of the instrument.

#### Basic financial assets

Basic financial assets, which include loans to members and bank balances, are initially measured at transaction price including transaction costs and are subsequently carried at amortised cost using the effective interest method unless the arrangement constitutes a financing transaction, where the transaction is measured at the present value of the future receipts discounted at a market rate of interest.

### Other financial assets

Other financial assets, including investments in equity instruments which are not subsidiaries, associates or joint ventures, are initially measured at fair value, which is normally the transaction price. Such assets are subsequently carried at fair value and the changes in fair value are recognised in the revenue account, except that investments in equity instruments that are not publicly traded and whose fair values cannot be measured reliably are measured at cost less impairment.

## Impairment of financial assets

The credit union assesses, at each balance sheet date, if there is objective evidence that any of its loans to members are impaired. The loans are assessed collectively in groups that share similar credit risk characteristics, because no loans are individually significant. In addition, if, during the course of the year, there is objective evidence that any individual loan is impaired, a specific loss will be recognised. Any impairment losses are recognised in the revenue account, as the difference between the carrying value of the expected cash flows.

### Derecognition of financial assets

Financial assets are derecognised only when the contractual rights to the cash flows from the asset expire or are settled, or when the credit union transfers the financial asset and substantially all the risks and rewards of ownership to another entity, or if some significant risks and rewards of ownership are retained but control of the asset has transferred to another party that is able to sell the asset in its entirety to an unrelated third party.

### Classification of financial liabilities

Financial liabilities and equity instruments are classified according to the substance of the contractual arrangements entered into.

# NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 30 SEPTEMBER 2023

#### 1 Accounting policies

(Continued)

#### Basic financial liabilities

Basic financial liabilities, including members deposits are classified as debt and are initially recognised at transaction price. Debt instruments are subsequently carried at amortised cost, using the effective interest rate method.

Trade creditors are obligations to pay for goods or services that have been acquired in the ordinary course of business from suppliers. Amounts payable are classified as current liabilities if payment is due within one year or less. If not, they are presented as non-current liabilities. Trade creditors are recognised initially at transaction price and subsequently measured at amortised cost using the effective interest method.

#### Other financial liabilities

Debt instruments that do not meet the conditions in FRS 102 paragraph 11.9 are subsequently measured at fair value through the revenue account. Debt instruments may be designated as being measured at fair value through the revenue account to eliminate or reduce an accounting mismatch or if the instruments are measured and their performance evaluated on a fair value basis in accordance with a documented risk management or investment strategy.

## Derecognition of financial liabilities

Financial liabilities are derecognised when the credit union's contractual obligations expire or are discharged or cancelled.

#### 1.11 Taxation

The tax charge for the year reflects current tax payable. Current tax is the expected corporation tax payable for the year, using tax rates in force for the year. Great Western Credit Union is not liable to corporation tax payable on its activities of making loans to members, and investing surplus funds, as these are not classified as a trade. However, corporation tax is payable on investment income.

During the financial year, the credit union obtained a revaluation of its long leasehold on its office buildings. The gain has resulted in deferred tax which has been accounted for in line with FRS 102.

### 1.12 Employee benefits

The costs of short-term employee benefits are recognised as a liability and an expense. The cost of any unused holiday entitlement is recognised in the period in which the employee's services are received. Termination benefits are recognised immediately as an expense when the credit union is demonstrably committed to terminate the employment of an employee or to provide termination benefits.

#### 1.13 Retirement benefits

Payments to defined contribution retirement benefit schemes are charged as an expense as they fall due.

#### 1.14 Leases

Rentals payable under operating leases, including any lease incentives received, are charged to income on a straight line basis over the term of the relevant lease except where another more systematic basis is more representative of the time pattern in which economic benefits from the lease asset are consumed.

## 1.15 Government grants

Grants are recognised at the fair value of the asset received or receivable when there is reasonable assurance that the grant conditions will be met and the grants will be received. Revenue grants are recognised as income over the periods when the related costs are incurred. Capital grants are recognised in income systematically over the asset's expected useful life. If part of such a grant is deferred it is recognised as deferred income rather than being deducted from the asset's carrying amount.

# NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 30 SEPTEMBER 2023

#### 2 Judgements and key sources of estimation uncertainty

In the application of the credit union's accounting policies, the Directors are required to make judgements, estimates and assumptions about the carrying amount of assets and liabilities that are not readily apparent from other sources. The estimates and associated assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised where the revision affects only that period, or in the period of the revision and future periods where the revision affects both current and future periods.

#### Key sources of estimation uncertainty

The estimates and assumptions which have a significant risk of causing a material adjustment to the carrying amount of assets and liabilities are as follows.

### Loan Impairment

Loans are recognised as impaired where there is a significant event which results in the loan repayments not being made in accordance with the original loan agreement.

The events Great Western Credit Union considers significant are non-receipt of a payment on time and in full, and the Credit Union agreeing to temporarily alter the terms of the loan (for example to assist members in temporary financial difficulties).

Where a payment is not received on time and in full then a loan is considered to be in arrears. An estimate is made of the likely future recoverability of groups of loans in arrears based on the number of days they have been in arrears. This results in the credit union making an impairment allowance for the difference between the carrying value of the loan and the amount estimated as being likely to be recovered. For those amounts estimated as likely to be recovered the future cash flows are discounted based on the original effective interest rate, and a further impairment allowance is made for the difference between this discounted future cash flow and the estimated recoverable balance. The estimates of future recoverability on loans not guaranteed are based on historic experience.

Where the Credit Union has agreed to a temporary alteration in the terms of the loan then the loan is also classified as impaired. The future cash flows are discounted based on the original effective interest rate of the loan, and an impairment allowance is made for difference between the discounted value and the carrying value of the loan.

### **Going Concern**

Our financial projections, which support our going concern assessment, rely on estimates of bad debts which will be dependent on a number of factors outside the credit union's control including the general state of the economy. The projections also are based on assumptions on future subordinated loans and capital being raised as outlined in the accounting policies.

The Credit Union has secured further subordinated loans after the year end. The Credit Union is using subordinated loans to help its capital position as it grows to a level of being self sufficient.

# NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 30 SEPTEMBER 2023

3	Interest receivable and similar income		
		2023 £	2022 £
	Interest income on loans Interest income on bank deposits	1,549,720 47,878	1,429,763 27,142
	morest meeting on paint appeare	1,597,598	1,456,905

Interest Receivable on Loans to members includes £71,184 (2022: £84,615) of accrued interest not yet charged to member accounts. This is included within Loans on the Balance Sheet. Interest Receivable on Bank deposits includes £25,589 (2022: £19,049) of accrued interest not yet received.

### 4 Interest payable and similar charges

As shares are classed as a liability the dividend on these shares is classed as interest for accounting purposes under FRS 102:

	2023	2022
Interest and similar charges paid during the period	£	£
Dividend on dividend bearing shares	12	19,339
Interest paid on interest bearing shares	6,003	3,582
Distributions to juvenile members	10,471	9,045
	16,486	31,966
Interest on borrowing	91,225	69,069
	107,711	101,035

The distributions on member's shares represents distributions paid in the year which were approved at the last Annual General Meeting. The dividend rates approved at the previous AGM were:

	2023	2022
Distribution rates paid during year	%	%
Dividend bearing member deposits	-	0.25

At the forthcoming Annual General Meeting the Directors will propose the following dividends based on the results for the current year. If approved these dividends will be included as a cost in next year's financial statements once they have been paid.

	2023	2022
Distribution rates to be proposed at the Annual General Meeting	%	%
Dividend bearing member deposits	0.25	-

	Fees and commissions receivable		2023 £	2022 £
	Member service and entrance fees Contract income		537 192,166	70,359 175,384
			192,703	245,743
6	Fees and commissions payable		2023 £	2022 £
	Bank charges		63,662	56,672
7	Other operating income		2023 £	2022 £
	Other income Grant income Donations received		9,859 87,298 103 ———————————————————————————————————	3,810 24,326 235 ———————————————————————————————————
8	Administrative expenses	Notes	2023 £	2022 £
	Staff costs External auditor's remuneration Member communication and advertising Legal, professional and credit control costs Computer and software expenses Travel costs Release of negative goodwill General administration costs	12	936,607 15,965 127,367 134,053 178,116 1,054 - 106,404 - 1,499,566	838,276 17,470 202,838 184,617 163,610 2,386 (55,925) 36,195 

	Other operating expenses	2222	
		2023 £	2022 £
	Regulatory costs	6,315	4,959
	Costs of occupying offices	108,047	83,034
		114,362	87,993 ———
10	Operating deficit		
	Operating deficit for the year is stated after charging/(crediting):	2023 £	2022 £
	Operating deficit for the year is stated after charging/(dediting).	L	
	Fees payable to the credit union's external auditor for the audit of the financial	15.065	47 470
	statements Depreciation of owned tangible fixed assets	15,965 32,846	17,470 37,314
	Amortisation of intangible assets	113,687	161,419
	Release of negative goodwill	-	(55,925
	Operating lease charges	40,840	13,600
11	Directors' remuneration		
	The average monthly number of Directors at the Credit Union during the year was	<b>S</b> :	
	The average monthly number of Directors at the Credit Union during the year was	s: 2023 Number	
	The average monthly number of Directors at the Credit Union during the year was	2023	Number
		2023 Number	Number
12	Directors	2023 Number	Number
12	Directors  The directors do not receive remuneration for their service to the Credit Union.	2023 Number 7 ———	Number 6
112	Directors  The directors do not receive remuneration for their service to the Credit Union.  Employees  The average monthly number of persons (excluding Directors) employed by the	2023 Number 7 ———	2022 Number  6  ing the year  2022 Number

12	Employees		(Continued)
	Their aggregate remuneration comprised:		
		2023	2022
		£	£
	Wages and salaries	841,036	747,364
	Social security costs	65,424	63,299
	Pension costs	30,147	27,613
		936,607	838,276
		====	====
	Short term employee benefits include wages, salaries, social security contribution	ns and paid annu	al leave.
3	Corporation tax	2023	2022
		£	£
	Current tax		
		11 510	5 1 <i>1 1 1</i>
	UK corporation tax on taxable surplus for the current period	11,519 ———	5,144 ———
	The actual charge for the year can be reconciled to the expected charge for the deficit and the standard rate of tax as follows:		5,144 ———— e surplus or
	The actual charge for the year can be reconciled to the expected charge for the		=====
	The actual charge for the year can be reconciled to the expected charge for the deficit and the standard rate of tax as follows:	year based on th  2023 £	e surplus or 2022 £
	The actual charge for the year can be reconciled to the expected charge for the	year based on th	e surplus or
	The actual charge for the year can be reconciled to the expected charge for the deficit and the standard rate of tax as follows:  Deficit before taxation	year based on th  2023 £	e surplus or 2022 £
	The actual charge for the year can be reconciled to the expected charge for the deficit and the standard rate of tax as follows:  Deficit before taxation  Expected tax credit based on the standard rate of corporation tax in the UK of	year based on th  2023 £  (863,356)	2022 £ (922,652
	The actual charge for the year can be reconciled to the expected charge for the deficit and the standard rate of tax as follows:  Deficit before taxation  Expected tax credit based on the standard rate of corporation tax in the UK of 19.00% (2022: 19.00%)	year based on th  2023 £ (863,356) ————————————————————————————————————	2022 £ (922,652 ————————————————————————————————————
	The actual charge for the year can be reconciled to the expected charge for the deficit and the standard rate of tax as follows:  Deficit before taxation  Expected tax credit based on the standard rate of corporation tax in the UK of 19.00% (2022: 19.00%)  Tax effect of income/expenditure not taxable in determining taxable surplus	year based on the  2023 £  (863,356)  (164,038) 175,557	2022 £ (922,652 ————————————————————————————————————
	The actual charge for the year can be reconciled to the expected charge for the deficit and the standard rate of tax as follows:  Deficit before taxation  Expected tax credit based on the standard rate of corporation tax in the UK of 19.00% (2022: 19.00%)	year based on th  2023 £ (863,356) ————————————————————————————————————	2022 £ (922,652 ————————————————————————————————————
	The actual charge for the year can be reconciled to the expected charge for the deficit and the standard rate of tax as follows:  Deficit before taxation  Expected tax credit based on the standard rate of corporation tax in the UK of 19.00% (2022: 19.00%)  Tax effect of income/expenditure not taxable in determining taxable surplus	year based on the  2023 £ (863,356)  (164,038) 175,557  11,519	(922,652 (927,652) (175,304) 180,448 (5,144)
	The actual charge for the year can be reconciled to the expected charge for the deficit and the standard rate of tax as follows:  Deficit before taxation  Expected tax credit based on the standard rate of corporation tax in the UK of 19.00% (2022: 19.00%)  Tax effect of income/expenditure not taxable in determining taxable surplus  Taxation charge for the year  In addition to the amount charged to the revenue account, the following amount	year based on the  2023 £ (863,356)  (164,038) 175,557  11,519	(922,652 (927,652) (175,304) 180,448 (5,144)
	The actual charge for the year can be reconciled to the expected charge for the deficit and the standard rate of tax as follows:  Deficit before taxation  Expected tax credit based on the standard rate of corporation tax in the UK of 19.00% (2022: 19.00%)  Tax effect of income/expenditure not taxable in determining taxable surplus  Taxation charge for the year  In addition to the amount charged to the revenue account, the following amount	year based on the  2023 £  (863,356)  (164,038)  175,557  11,519  mts relating to tax	(922,652 (175,304 180,448 5,144
	The actual charge for the year can be reconciled to the expected charge for the deficit and the standard rate of tax as follows:  Deficit before taxation  Expected tax credit based on the standard rate of corporation tax in the UK of 19.00% (2022: 19.00%)  Tax effect of income/expenditure not taxable in determining taxable surplus  Taxation charge for the year  In addition to the amount charged to the revenue account, the following amount	year based on the  2023 £  (863,356)  (164,038)  175,557  11,519  must relating to tax	(922,65) (175,304) 180,444 5,144

14	Loans and advances to banks		2023 £	2022 £
	Cash held at banks		1,134,284	3,023,892
	Bank deposits		2,127,210	2,352,083
	Loans and advances to banks		3,261,494	5,375,975
	Cash in hand		765	8,731
	Total cash and bank balances		3,262,259	5,384,706
	Loans split by repayment period			
	Cash and cash equivalents		1,135,049	3,032,623
	Amounts maturing in over 90 days		2,127,210	2,352,083
			3,262,259	5,384,706
15	Loans and advances to customers			
.0	Estatio una auvantos to sustembro	Notes	2023 £	2022 £
	Loan movement		40.045.040	0.407.450
	Opening balances Interest on loans		10,845,619 1,549,720	9,497,150 1,429,763
	Loans acquired on transfer of engagements		-	78,959
	Loans advanced during the period		9,051,472	7,685,194
	Loans repaid during the period		(8,466,831)	(7,787,013)
	Loans derecognised		(857,580)	(58,434)
			12,122,400	10,845,619
	Loan impairment provisions	16	(3,395,563)	(3,417,887)
			8,726,837	7,427,732
	Loans split by repayment period			
	Capital repayments due within 1 year		7,688,522	5,991,470
	Capital repayments due after 1 year	46	4,433,878	4,854,149
	Loan impairment provisions	16	(3,395,563)	(3,417,887)
			8,726,837 ———	7,427,732
	Loans split by type		40 400 400	40.045.040
	Loans to members	16	12,122,400 (3,395,563)	10,845,619 (3,417,887)
	Loan impairment provisions	16	(5,555,565)	(0, 111,001)

# NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 30 SEPTEMBER 2023

#### 15 Loans and advances to customers

(Continued)

## 16 Loan impairment

	Write off	Arrears	Total
	Provision	Provision	<b>Provisions</b>
	£	£	£
Loan impairment provision			
Opening balances	2,747,075	670,812	3,417,887
Provision movement	(119,734)	97,410	(22,324)
		-	
Closing balances	2,627,341	768,222	3,395,563

Under Financial Reporting Standard 102 (FRS 102), the criteria for derecognising (writing off a loan) is different from when the credit union would write off the loan for internal purposes. Loans written off by the Board that do not meet the criteria in FRS 102 for being derecognised are not written off in these financial statements. The loans the credit union feel should be written off but which do not meet the criteria in FRS 102 for being derecognised are fully provided in the write off provision which is shown above. As a result there is no net effect on the surplus or net assets of the credit union from this requirement of FRS 102.

			2023	2022
		Notes	£	£
	Impairment revenue account charge			
	Impairment provision movement		(22,324)	774,418
	Bad debts derecognised	15	857,580	58,434
	Bad debts recovered		(16,173)	(13,081)
			819,083	819,771
17	Investments			
			2023	2022
			£	£
	Share in York Court (Bristol) Management Company Limited		1	1

The Credit Union holds one £1 share (representing 33% of the issued share capital) in York Court (Bristol) Management Company Limited (a company registered in England and Wales under the Companies Act 2006). There are three shares in issue and the other shares are held by officers of the Credit Union. Decisions are required to be unanimously agreed by the members. No distributions have been made by the company and as its results and balances are so small the effect of any accounting adjustments would be inconsequential and therefore none have been made.

18	Intangible fixed assets				_
			Negative goodwill	Software	Total
	-		£	£	£
	Cost		(74.000)	500 044	440.045
	At 1 October 2022		(74,699)	523,614	448,915
	Additions - separately acquired		<u>-</u>	51,480	51,480
	At 30 September 2023		(74,699)	575,094	500,395
	Amortisation and impairment				
	At 1 October 2022		(74,699)	376,357	301,658
	Amortisation charged for the year		-	113,687	113,687
	At 30 September 2023		(74,699)	490,044	415,345
	Carrying amount				
	At 30 September 2023		-	85,050	85,050
	At 30 September 2022		-	147,258	147,258
19	Tangible fixed assets				
		Leasehold land and buildings	Fixtures and fittings	Computer equipment	Total
		£	£	£	£
	Cost or valuation				
	At 1 October 2022	621,350	151,766	199,243	972,359
	Additions	-	14,875	5,360	20,235
	Revaluation	48,650	-	-	48,650
	At 30 September 2023	670,000	166,641	204,603	1,041,244
	Depreciation and impairment				
	At 1 October 2022	11,508	89,504	174,544	275,556
	Depreciation charged in the year	6,195	10,555	16,096	32,846
	Revaluation	(17,703)	-	-	(17,703)
	At 30 September 2023	-	100,059	190,640	290,699
	Carrying amount				
	At 30 September 2023	670,000	66,582	13,963	750,545
	At 30 September 2022	609,842	62,262	24,699	696,803

# NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 30 SEPTEMBER 2023

### 19 Tangible fixed assets

(Continued)

Land and buildings were revalued in December 2023 by JSR Business Property Advisers who are not connected with the credit union on the basis of market value. The valuation was based on recent market transactions on arm's length terms for similar properties.

The property acquired on acquisition of Wyvern Credit Union was revalued in June 2022 following the transfer by Symonds and Sampson. The valuation does not constitute a formal 'Red Book' valuation as defined by the RICS. As the amounts are not material the Directors believe this is a reasonable estimate of the value. The Directors do not believe there would be any material change to the value of the assets at the balance sheet date.

If revalued assets were stated on an historical cost basis rather than a fair value basis, the total amounts included would have been as follows:

	included would have been as follows.	2023 £	2022 £
	Cost	296,038	296,038
	Accumulated depreciation	(23,773)	(20,813)
	Carrying value	272,265	275,225
20	Other receivables	2000	2022
	Amounts falling due within one year:	2023 £	2022 £
	Other debtors	99,271	61,212
21	Customer accounts	2023 £	2022 £
	Deposit movement		
	Opening balances Share movement	11,119,949 (970,565)	10,478,338 641,611
		10,149,384	11,119,949
	Deposits split by type		
	Standard dividend bearing member shares	8,491,081	9,172,599
	Standard interest bearing member shares	788,119	1,020,020
	Corporate dividend bearing shares	110,767	114,274
		9,389,967	10,306,893
	Juvenile member deposits	759,417	813,056
		10,149,384	11,119,949

# NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 30 SEPTEMBER 2023

22	Other liabilities	2023 £	2022 £
	Corporation tax Other creditors Accruals and deferred income	11,517 103,716 107,539 222,772	5,157 126,942 116,368 ————————————————————————————————————
23	Loans and overdrafts	2023 £	2022 £
	Subordinated loans	3,071,529	2,078,562
	Payable after one year	3,071,529	2,078,562

The Credit Union has received subordinated loans from Joseph Rowntree Foundation, Bristol City Council, Co-operative & Community Finance, The Banker Workers Charity and Fair4All Finance. These funds are subordinate to the interests of all other creditors, including members and juvenile depositors, except deferred shares. They are repayable either on September 2029 or with a notice period of 5 years and a day, and so are counted as regulatory capital.

The Credit Union has also received funds for projects where any unused funds would be repayable after 5 years and would be subordinated to other creditors, except deferred shares. The Credit Union believes these funds meet the definition of subordinated loans and have therefore treated the unused funds at 30 September 2023 of £892,799 as subordinated loans (2022: £853,562).

### 24 Deferred income

	2023 £	2022 £
Opening balance	55,073	25,012
Increase in period	115,148	107,835
Release in period	(105,508)	(77,774)
	64,713	55,073

# NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 30 SEPTEMBER 2023

24 Managed f	unds
--------------	------

	2023 £	2022 £
Opening balance	1,049,772	1,298,447
Increase in period	269,427	452,123
Release in period	(267,831)	(700,798)
	1,051,368	1,049,772

Managed funds represent amounts received from Bath and North East Somerset Council, Mendip District Council, Vulnerable Persons Settlement Fund and Bristol City Council for applicants who fulfil the criteria for advances under the rules set out by the respective local authority. These loans are administered by Great Western Credit Union on behalf of those local authorities and are non-interest bearing.

#### 26 Retirement benefit schemes

Defined contribution schemes	2023 £	2022 £
Charge to revenue account in respect of defined contribution schemes	30,147	27,613

The credit union operates a defined contribution pension scheme for all qualifying employees. The assets of the scheme are held separately from those of the credit union in an independently administered fund.

## 27 Provisions for liabilities

	Notes	2023 £	2022 £
Deferred tax liabilities		84,817	72,785

### 28 Credit risk on bank and investments

The credit union invests funds not yet actively deployed in the following investments:

	2023	2022
	£	£
Bank accounts	1,134,284	3,023,892
Bank term deposits	2,127,210	2,352,083
Investments	1	1
	3,261,495	5,375,976

The credit union believes the full amount of these investments is recoverable.

# NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 30 SEPTEMBER 2023

#### 29 Interest rates on financial instruments

The following table shows the interest earned during the year divided by the average loan balance and the dividend/interest paid during the year divided by the average share balance. The average balance is taken as the average of the opening and closing balances.

	2023		2022	?
	Int	erest rates	ļ	Interest rates
	Amount	in year	Amount	in year
	£	%	£	%
Financial assets				
Loans to members	12,122,400	13.49%	10,845,619	14.06%
Investments	1	-	1	-
Loans and advances to banks	3,261,494	1.11%	5,375,975	0.49%
	15,383,895		16,221,595	
Financial liabilities				
Juvenile deposits	(759,417)	1.33%	(813,056)	1.16%
Dividend bearing shares	(8,601,848)	-	(9,286,873)	0.20%
Interest bearing shares	(788,119)	0.66%	(1,020,020)	0.35%
Loans to the credit union	(3,071,529)	3.54%	(2,078,562)	3.89%
	(13,220,913)		(13,198,511)	

### 30 Capital

The credit union classes as capital all of its reserves, deferred shares and subordinated loans which meet the PRA definition of capital. The credit union manages its reserves through its financial and budgeting policies and procedures. The Prudential Regulation Authority sets out requirements for regulatory capital that the credit union must maintain. The credit union's compliance with the requirements at the year end is set out below:

		2023 %	<b>2022</b> %
	Actual regulatory capital ratio	10.77	9.41
	Regulatory requirement Regulatory minimum capital ratio requirement	5.69	5.83
31	Deferred shares		
		2023 £	2022 £
	Opening balances	25,300 ======	25,300

## NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 30 SEPTEMBER 2023

#### 32 Reserves

#### **General Reserve**

The general reserve represents the base capital of the credit union and is the retained surpluses and deficits which have not been allocated to another specific reserve.

#### **Revaluation Reserve**

The revaluation reserve represents net unrealised gains from revaluing properties.

#### 33 Financial risk management

Great Western Credit Union manages its subscribed capital and deposits and its loans to members so that it earns income from the margin between interest receivable and interest payable, in order to fund its operations and to achieve its purposes.

The main financial risks arising from Great Western Credit Union's activities are credit risk, liquidity risk and interest rate risk. The Board reviews and agrees policies for managing each of these risks, which are summarised below.

#### Credit risk

Credit risk is the risk that a borrower will default on their contractual obligations relating to repayments to Great Western Credit Union, resulting in financial loss to Great Western Credit Union. In order to manage this risk, the Board approves Great Western Credit Union's lending policy, and all changes to it. All loan applications are assessed with reference to the lending policy in force at the time. Subsequently loans are regularly reviewed for any factors that may indicate that the likelihood of repayment has changed.

### Liquidity risk

Great Western Credit Union's policy is to maintain sufficient funds in liquid form at all times to ensure that it can meet its liabilities as they fall due. The objective of Great Western Credit Union's liquidity policy is to smooth the mismatches between maturing assets and liabilities and to provide a degree of protection against any unexpected developments that may arise. Note 2 (section 'Going Concern') provides further details about the impact of the maturity mismatch on the going concern status of Great Western Credit Union.

#### Market risk

Market risk is generally comprised of interest rate risk, currency risk and other price risk. Great Western Credit Union conducts all its transactions in sterling and does not deal in derivatives or commodity markets. Therefore, Great Western Credit Union is not exposed to any form of currency risk or other price risk.

-Interest rate risk: The risk that GWCU is not able to reprice its products in a sufficiently timely manner to meet its objectives, in an economic environment where Interest rates are moving.

-Foreign Currency Risk: All transactions are carried out in sterling and therefore the credit union is not exposed to any form of foreign currency risk.

# NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 30 SEPTEMBER 2023

### 34 Credit risk on lending

The credit union holds the following security against its loans to members:

	2023	2022
	£	£
Security for loans		
Loans where bad debts are covered by third parties	430,567	445,139

The carrying amount of the loans to members represents the credit union's maximum exposure to credit risk. The following table provides information on the credit quality of loan repayments. Where loans are not impaired it is expected that the amounts repayable will be received in full. The status 'past due' includes any loan where payments are in arrears. The amount included is the entire loan amount and not just the overdue amount.

	2023	2022
	£	£
Loans not individually impaired		
Not past due	10,771,593	8,630,821
Up to 3 months past due	510,641	486,102
Loans where credit risk covered by council	430,567	445,139
	11,712,801	9,562,062
Loans individually impaired		
Between 3 and 6 months past due	200,929	238,336
Between 6 months and 1 year past due	88,678	163,713
Over 1 year past due	119,992	881,508
	409,599	1,283,557
Total loans	12,122,400	10,845,619
Impairment allowance	(3,395,563)	(3,417,887)
	8,726,837	7,427,732

### 35 Analysis of changes in net funds

	1 October 2022	Cash flows 30 September 2023	
	£	£	£
Cash and cash equivalents	3,032,623	(1,897,574)	1,135,049
Bank deposits maturing in over 8 days	2,352,083	(224,873)	2,127,210
	5,384,706	(2,122,447)	3,262,259
Borrowings excluding overdrafts	(2,078,562)	(992,967)	(3,071,529)
	3,306,144	(3,115,414)	190,730

## NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

### FOR THE YEAR ENDED 30 SEPTEMBER 2023

#### 36 Financial commitments, guarantees and contingent liabilities

As a firm registered by the PRA and FCA, the Credit Union is obliged to contribute to the Financial Services Compensation Scheme (FSCS), which protects customers of failed deposit takers and victims of financial misselling. This levy is proportionate to the size of the Credit Union's protected deposits, but at the balance sheet date the actual cost of the levy in future years is unknown. GWCU makes a prudent estimate of the amount we are likely to pay and takes a charge during the year to cover this estimate.

#### 37 Operating lease commitments

#### Lessee

At the reporting end date the company had outstanding commitments for future minimum lease payments under non-cancellable operating leases, which fall due as follows:

	2023	2022
	£	£
Within one year		4,667

#### 38 Related party transactions

Employees forming the key management personnel are the CEO and any other member(s) of the Senior Management team subject to regulatory pre-approval. Employed key management personnel are also included in Employment costs. During the year employed key management personnel reduced to 1 person (2022: 2).

The Directors of Great Western Credit Union are also key management personnel and form a Non-Executive Board. No Directors are remunerated or otherwise compensated for their service, which is given on a voluntary basis. Out of pocket expenses incurred in the course of their duties are reimbursable in accordance with agreed Board policy.

The Credit Union incurred legal fees from Bevan Brittan LLP during the year totaling £Nil (2022: £8,200). The wife of a member of the Board is a member of key management within Bevan Brittan LLP. All transactions were carried out under standard terms.

#### Remuneration of key management personnel

The remuneration of key management personnel is as follows.

	2023	2022	
	£	£	
Wages and salaries	99,469	118,172	
Pension expense	3,558	3,971	
Aggregate compensation	103,027	122,143	

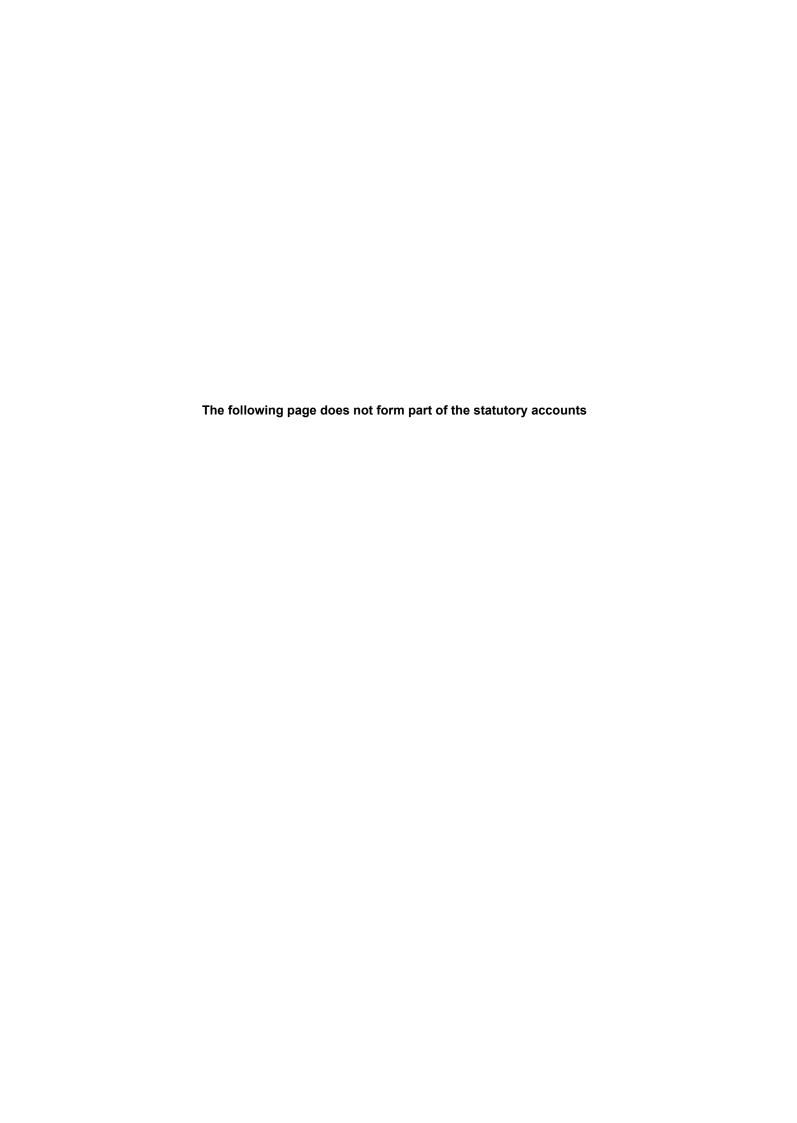
2022

2022

#### Transactions with key management

Balances held by members of key management and their close family members in the credit union are set out below. Loans to key management and their close family members are on standard terms and conditions.

	2023 £	2022 £
Loans to key management and their close family	389	250
Shares held by key management and their close family	14,971	34,628
Deferred shares held by key management and their close family	2,000	2,150



# DETAILED REVENUE ACCOUNT FOR THE YEAR ENDED 30 SEPTEMBER 2023

		2023	2022
	Notes	£	£
Income	_		
Interest income on loans	3	1,549,720	1,429,763
Interest income on bank deposits	3	47,878	27,142
Fees and commissions receivable	5	192,703	245,743
Other income	7	97,260	28,371
		1,887,561	1,731,019
Expenditure			
Staff costs	12	936,607	838,276
Auditors remuneration		15,965	17,470
Member communication and advertising	8	127,367	202,838
Legal, professional and credit control costs	8	134,053	184,617
Computer and software expenses	8	178,116	163,610
Travel costs	8	1,054	2,386
Bank charges	6	63,662	56,672
General administration costs	8	106,404	36,195
Regulatory costs	9	6,315	4,959
Costs of occupying offices	9	108,047	83,034
Depreciation and amortisation	10	146,533	198,733
Release of negative goodwill		-	(55,925)
Impairment on loans for bad and doubtful debts	16	819,083	819,771
Loan interest payable		91,225	69,069
		2,734,431	2,621,705
Surplus before taxation		(846,870)	(890,686)
Corporation tax	13	(11,519)	(5,144)
		(858,389)	(895,830)
Distributions		(16,486)	(31,966)
Deficit for the year		(874,875)	(927,796)